



Orion Family Services: Community Integrated Services.

Ushering in a new platform of coordinated care for the children and families that we serve.



Mission, Vision and Values

- ▶ Mission statement: “Dedicated to healing the minds and spirits of children and families.”
- ▶ Vision Statement: “To build strong, sustainable communities through skilled, innovative, and compassionate services.”
- ▶ Agency values: Compassion, Empowerment, Support, Dedication, Community, Integrity, Growth, Healing, Meaningful Work, Leadership.
- ▶ Agency Practice
 - ▶ Positive and collaborative relationships
 - ▶ Compassionate Supervision
 - ▶ Training opportunities for continuing education
 - ▶ Leadership opportunities cultivated through committees and servant leadership training.



Who/what is Orion Family Services

- ▶ Orion Family Services has been in business since 2001.
- ▶ We are a multifaceted agency that serves children and families in many different areas of their lives.
- ▶ There are two major components that make up Orion Family Services; mental health program and community services program.
- ▶ Orion Mental Health Services
 - ▶ In home therapy services
 - ▶ Outpatient therapy services
 - ▶ Service facilitation
 - ▶ Independent Skills Service

A dark blue arrow points to the right from the left edge of the slide. Several thin, curved lines in shades of blue and grey originate from the left side and sweep across the slide towards the text.

Who/what is Orion Family Services con't

- ▶ Orion Community Services
 - ▶ Supervised visitation
 - ▶ Safety services
 - ▶ Mentor services
 - ▶ Independent Skills Work
 - ▶ Respite services
 - ▶ Community Integrated Services



What is community integrated services

- Community integration services (CIS) assist, empower, and build upon the strengths of the child and family so the child can be fully integrated into the community with their family.
- CIS benefits families with children or youth who have multiple and complex mental health and/or behavioral concerns and are involved in multiple service and service systems, by providing intensive case coordination and individualized community-based services. The child or youth, their parent and the multidisciplinary team identify services and supports, based on the child's and family's strengths and needs, that are necessary for the child or youth and family to move seamlessly through all community environments, and prevent out of home placements.
- Community integration services are designed to provide a bundled array of services that extend beyond traditional financial and geographic boundaries to develop creative and flexible continuum of care. Typical services include daily living skills, mentoring, parent education and training, community integration activities and behavior interventions, development and nurturing of natural supports, and respite services.



What is community integrated services con't

- ▶ CIS services can be provided at two levels. Tier one requires the service coordinator to either have attained a bachelor's degree in a human services discipline, or be supervised by someone who has a bachelor's degree in a human services discipline. Tier two requires the CIS coordinator to either have attained a master's degree in a human services discipline, or be supervised by someone who has a master's degree in a human service's discipline.
- ▶ Service Requirements:
- ▶ The community integration services team coordinator is required to facilitate coordination of the multidisciplinary team and to coordinate the child's or youth's integration into their community.
- ▶ At a minimum, team review meetings are to be held quarterly. Team reviews are required to include the child (unless deemed appropriate), the child's parent or responsible person, the relevant service provider agency staff or supervisor (when applicable), and the support and service coordinator.
- ▶ All providers of community integration services are required to communicate with designated county staff and other providers about any incidents or events that create a significant risk or serious harm to the physical, mental health, safety or well-being of the child or youth. Any communication must follow federal confidentiality laws. Refer to Chapter IX for additional information about incidents and incident reporting requirements.



Why community integrated services?

- ▶ Wisconsin Department of Health and Services in 2019 implemented a rate change to their children's long term waiver program.
- ▶ This substantially affected services that could be provided because the rate change was/is not sustainable.
- ▶ The proposed rate change has caused many agencies to have to end services and potentially close out parts of their businesses.
- ▶ Orion Family Services is dedicated not only to the children and families that they serve but also to their employees and their families.
- ▶ Orion embarked on the task of helping develop the community integrated services program to continue to meet the needs of their clients and to also maintain employment for several staff members.



Children's Long Term Waiver explained

- Wisconsin Children's Long Term Support (CLTS) Waiver program was developed to help provide support to children and youth who live at home or in the community, that have substantial needs and limitations. Children must have limitation in one or more of the following areas:
 - Intellectual and/or developmental disabilities
 - Severe emotional disturbances
 - Physical disabilities
- Most of these children require services that cannot be covered by medical assistance and this program is designed to help get their needs met. The waiver program covers needs such as respite, supportive home care and daily living skills. Many agency provided these services to families in need especially respite as it gives parents a much needed break, however there has been recent changes to the rate program that has greatly affected consumers. It is affecting consumers as the rates have dropped and people that help provide these services are no longer able to.



Children's long term waiver explained con't

- These proposed rate changes have caused stress on many agencies as well as the rate changes are no longer sustainable and it is causing potential job loss and stress on employers/employees as well. These rate changes are causing many to have to cut jobs and essentially transfer consumers off their caseload as they are no longer able to provide needed services. Within the CLTS program exists the CIS program which will be able to continue to provide consumers with extensive needs services to help them maintain in the community.
- For more information about CLTS please refer to the Children's Long-Term Support waiver program webpage: dhs.wisconsin.gov/clts



What can community integrated services offer?

- ▶ Community Integrated Services (CIS) is a program within Orion Community Services that can continue to cover many levels of care for our children's and family.
 - ▶ Parent Skills Training
 - ▶ Case Management
 - ▶ Community integration skills
 - ▶ Respite
 - ▶ Supportive home care
 - ▶ Independent skills training
 - ▶ Emergency transportation



Where do we start?

- ▶ Coordinate with County Agencies to let them know that we are able to provide this service
- ▶ Develop job description for Case Coordinator and Skills trainer
- ▶ Educate and train staff in parent skills training
- ▶ Develop all needed paperwork
- ▶ Develop assessment tool

A dark blue arrow points right from the left edge of the slide. Below it, several thin, curved lines in shades of blue and grey sweep across the left side of the slide.

Expected outcomes

- ▶ Orion to be able to continue to provide services to it's children and families that are in need
- ▶ Orion to continue to be able to provide employment for current community services staff
- ▶ Orion to potentially develop new positions and income revenue
- ▶ Orion will continue to meet a need for the community

A dark grey arrow points to the right from the left edge of the slide. Below it, several thin, curved lines in shades of blue and grey sweep across the left side of the slide.

Additional paperwork

- ▶ I have included all of the paperwork that was out together to help develop this program.