



The Council for Health &
Human Service Ministries

United Church of Christ

Annual Business Meeting

CHHSM 82nd Annual Gathering

Memphis, Tennessee

March 4, 2020

2020 CHHSM 82nd Annual Gathering: Justice and Grace –Together

**Greetings • Opening Prayer • Call to Order
Review of Voting Rules • Agenda Review and Approval**

Abby Drane, Chair

Voting Rules for Membership

CHHSM Code of Regulations

Article 3, Section 5:

Each Member shall have two (2) votes, on all matters, and each of such votes must be cast by a separate representative authorized by the member. No representative shall cast the vote of another representative and no voting by proxy shall be permitted.

Agenda Review and Approval

- **Greetings & Call to Order/Opening Prayer**—Abby Drane, Rev. Beth Long-Higgins
- **Approval of Minutes from March 6, 2019**—Abby Drane
- **Membership Report**—Paula Barker
- **Treasurer's Report**—Michelle Just
- **Restated CHHSM Articles of Incorporation**—George Graham
- **Advocacy Update**—Elyse Berry
- **Nominating Committee Report & Election**—Kyle Zanker

Agenda Review and Approval

- **Election & Installation of New & Re-Elected Board Members**—Abby Drane
- **Introduction of 2020 Board of Directors Officers**—Abby Drane
- **Recognitions: Anniversaries, Tributes and Retirements**—Michael Readinger
- **Board Chair Report**—Abby Drane
- **President and CEO Report**—Michael Readinger
- **Q&A Session**—All Membership
- **Closing Prayer and Adjournment**—Abby Drane, Rev. Laverne Joseph

Approval of the Minutes

- [2019 CHHSM Annual Meeting Minutes](#)

Membership Report

Paula Barker

CHHSM—Who We Are!

74 nonprofit corporations recognized by the Conferences and General Synod of the United Church of Christ, encompassing 441 facilities and programs. Collectively we provide:

- Affordable Housing: **314**
- Services to the Aging: **83**
- Services to Children, Youth and Families: **19**
- Services to Persons with Disabilities: **2**
- Primary and Acute Health Services: **16**
- Transitional and Shelter Care: **6**
- Charitable Grant Making Foundations: **1**

2019 Service Statistics

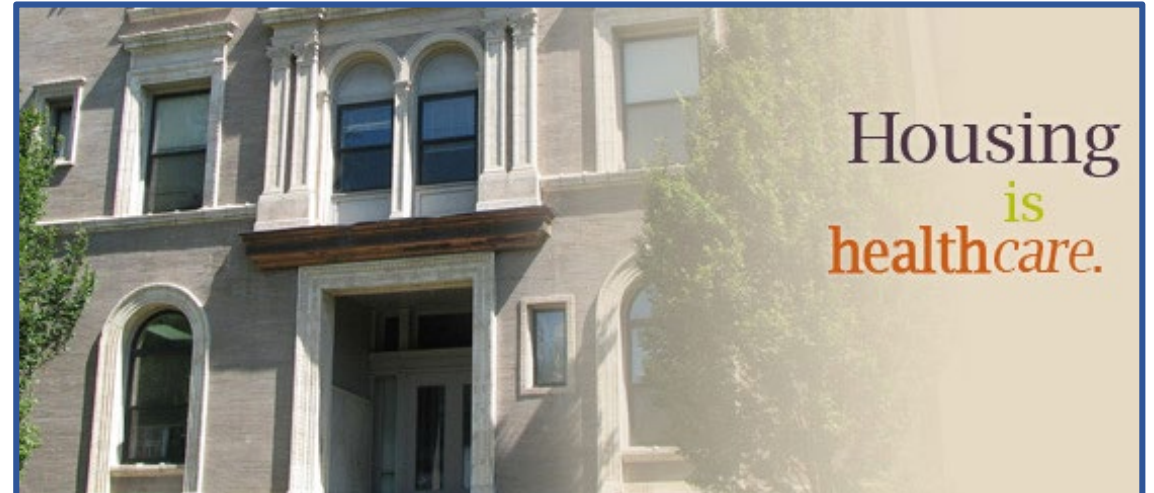
- Operated **19,682 affordable housing units**
- Operated facilities with **12,600 beds** providing acute & skilled nursing care
- For the elderly, operated **3,237 assisted & 9,185 independent living units**
- Provided community-based ambulatory health care to over **5 million people**
- Cared for **67,800 children** in residential & non-residential programs
- Provided residential & non-residential services to **1,200+ with developmental disabilities**
- Provided **347,891 hours** of volunteer service
- Provided **\$877 million** for uncompensated & charity care
- Received **\$51 million** in charitable contributions
- Expended **\$6.2 billion** for operations with revenues of **\$6.7 billion**
- Maintained capital assets with a replacement value of **\$8.9 billion**
- Employed **59,987 people**

Acceptance of New Members

DOORWAYS



DOORWAYS provides housing and related supportive services to improve the quality of life and health outcomes for people affected by HIV/AIDS.



Generations Care Partners Foundation



Equips caregivers to provide the best care possible to their loved ones without burning out and creates healthy congregations that affect positive change.

Brandyn Simmons, Executive Director



Acceptance of New Communities for Existing Members

Retirement Housing Foundation

- Crenshaw Gardens

United Church Homes, Inc.

- Columbus Colony Elderly Care

Report of the Treasurer

Michelle Just

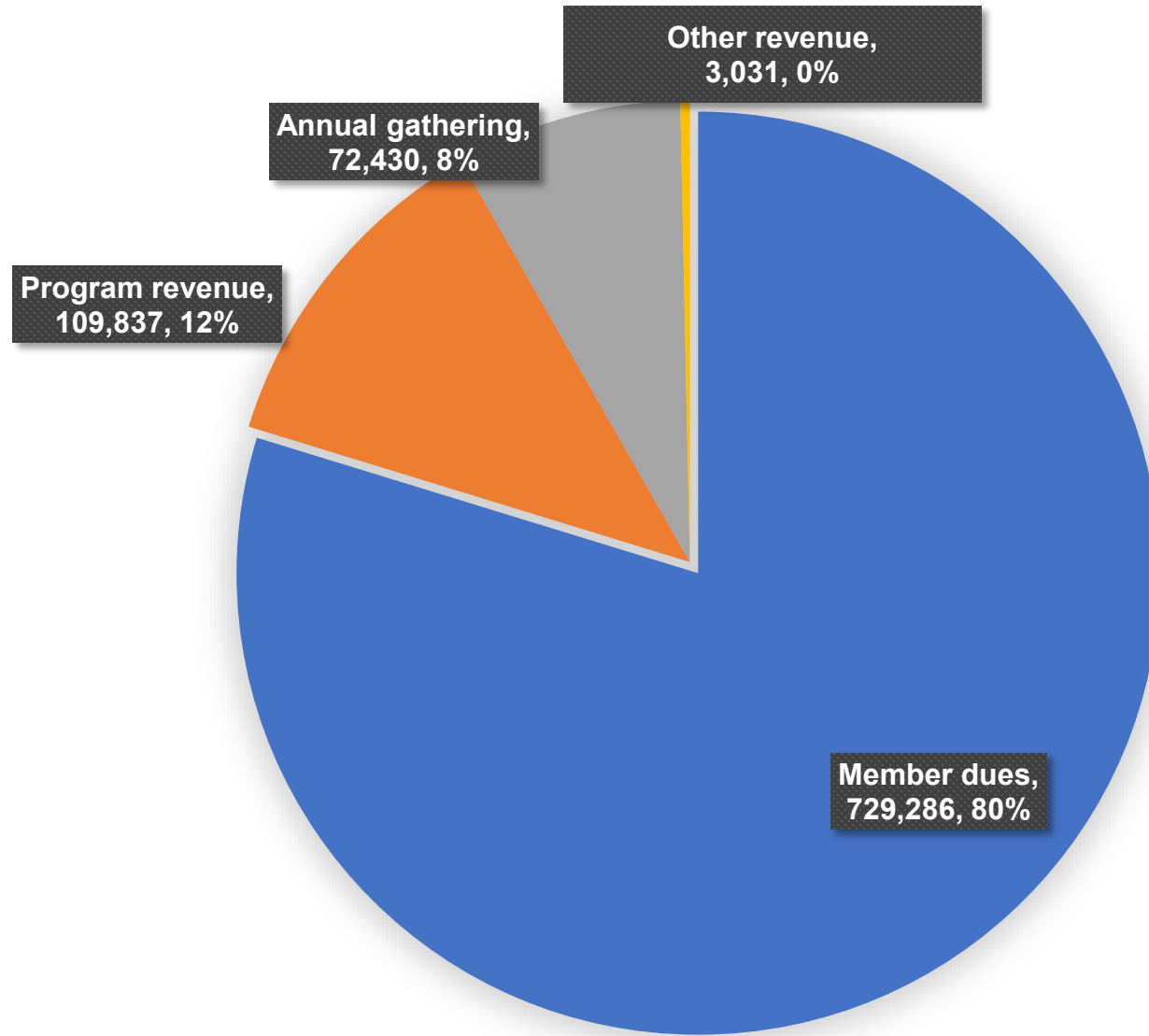
Balance Sheet:

	2019	2018
ASSETS		
Cash and cash equivalents	481,526	491,835
Receivables	19,032	80,259
Other current assets	33,409	4,062
Legacy Fund assets	204,379	214,348
Legacy Fund commitments	--	1,500
Investments	719,479	563,755
Property and equipment, net	4,000	786
<u>Total Assets</u>	<u>\$1,461,825</u>	<u>\$1,356,545</u>
LIABILITIES		
Accounts payable	11,055	13,606
Accrued expenses	29,631	24,807
Deferred income	24,505	137,445
<u>Total Liabilities</u>	<u>\$65,191</u>	<u>\$175,858</u>
Total net assets	\$1,396,634	\$1,191,166
Total liabilities and net assets	<u>\$1,461,825</u>	<u>\$1,367,024</u>

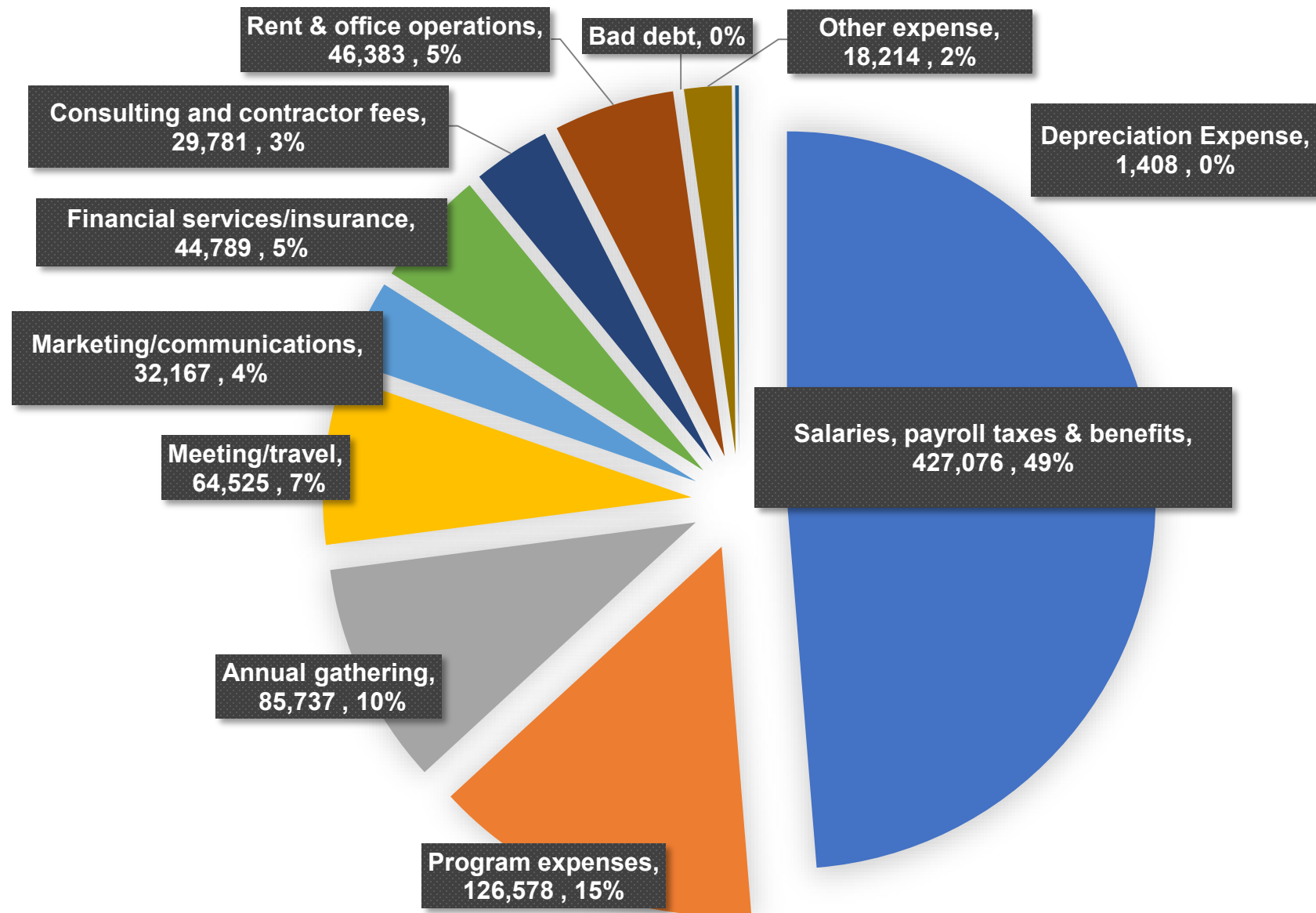
Income Statement:

	2019	2018
OPERATING REVENUES		
Member dues	729,286	688,741
Program revenue	109,837	56,628
Annual gathering	72,430	81,870
Other revenue	3,031	2,247
<u>Total Operating Revenues</u>	<u>\$914,584</u>	<u>\$829,486</u>
OPERATING EXPENSES		
Salaries, payroll taxes and benefits	427,076	437,009
Program expenses	126,578	51,761
Annual gathering	85,737	80,851
Meeting/travel	64,525	66,436
Marketing/communications	32,167	27,198
Financial services/insurance	44,789	43,978
Consulting and contractor fees	29,781	20,103
Rent and office operations	46,383	42,777
Bad debt	--	1,400
Other expense	18,214	10,270
Depreciation Expense	1,408	1,680
<u>Total Operating Expenses</u>	<u>\$876,658</u>	<u>\$783,463</u>
Net Income (Loss) from Operation	\$37,927	\$46,023
Non-Operating Revenues	\$167,682	\$(65,527)
TOTAL INCOME (LOSS)	\$205,609	\$(20,504)

Operating Revenues 2019



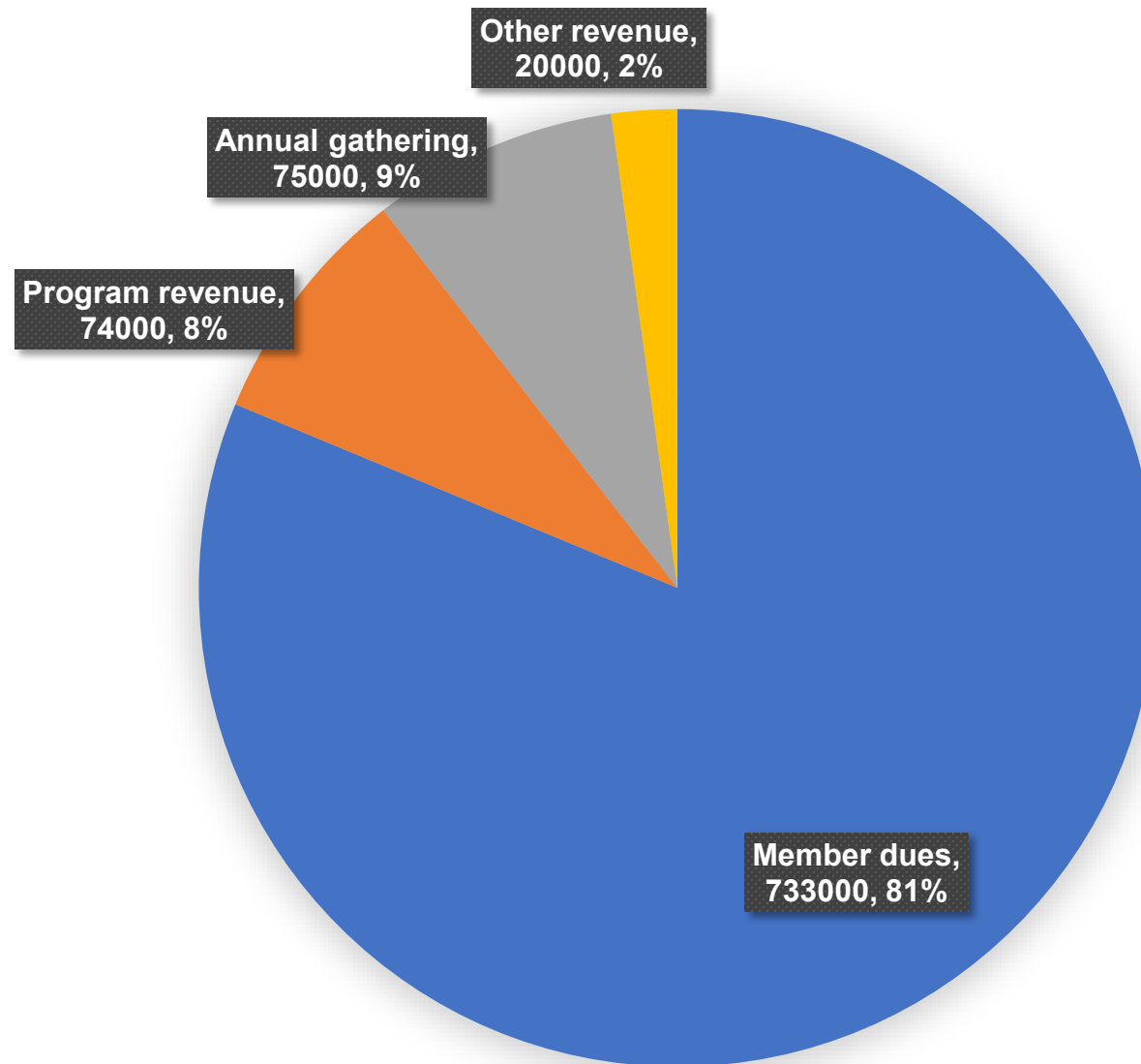
Operating Expenses 2019



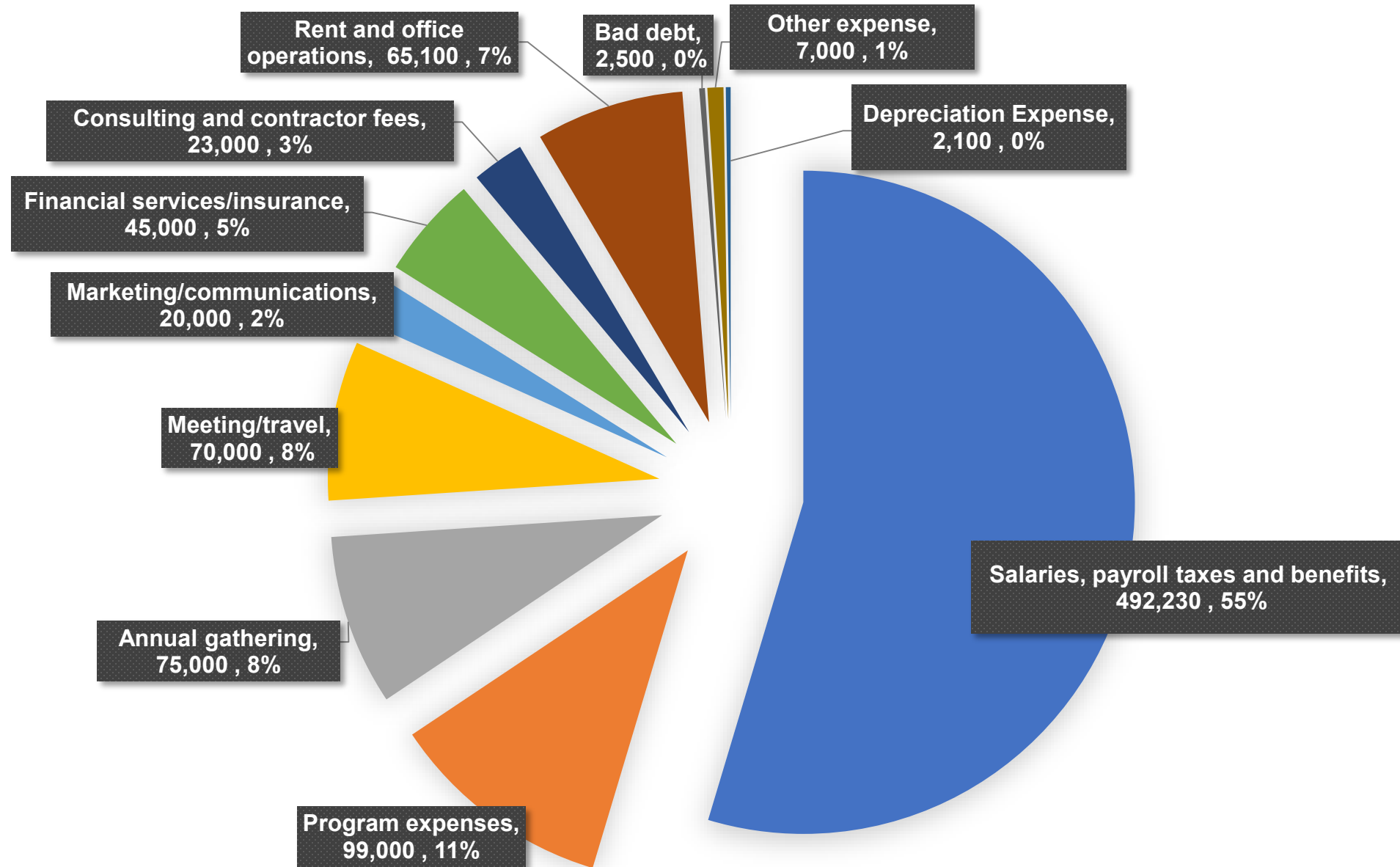
2020 Annual Budget:

	2020	Percent of Total
OPERATING REVENUES		
Member dues	733,000	81%
Program revenue	74,000	8%
Annual gathering	75,000	9%
Other revenue	2,000	0%
<u>Total Operating Revenue</u>	<u>\$ 884,000</u>	<u>98%</u>
OPERATING EXPENSES		
Salaries, payroll taxes and benefits	492,230	55%
Program expenses	99,000	11%
Annual gathering	75,000	8%
Meeting/travel	70,000	8%
Marketing/communications	20,000	2%
Financial services/insurance	45,000	5%
Consulting and contractor fees	23,000	3%
Rent and office operations	65,100	7%
Bad debt	2,500	.25%
Other expense	7,000	.5%
Depreciation Expense	2,100	.25%
<u>Total Operating Expenses</u>	<u>\$ 900,930</u>	<u>100%</u>
Operating Surplus	(\$16,930)	N/A
Non-Operating Revenues	\$18,000	2%
TOTAL INCOME (LOSS)	\$1,070	N/A

2020 Budget Revenue



2020 Budget Operating Expenses



Investment Performance

Investment Performance

Account Valuation:

	Withdrawals	Income	Market Performance	Value at End of Year
2013	(100,000)	8,036	92,650	636,137
2014	(80,415)	8,900	13,831	578,453
2015		7,817	(22,262)	564,008
2016		9,799	30,112	603,919
2017	(73,049)	9,276	99,072	639,218
2018		9,768	(85,232)	\$563,754
2019		10,620	145,104	\$719,479

Investment Performance

Annual Returns:

	CHHSM	Index
2015	-2.50%	-1.18%
2016	7.08%	6.82%
2017	18.37%	15.85%
2018	-11.81%	-10.08
2019	27.62%	26.05%
Five-Year Average	6.79%	7.21%

CHHSM Articles of Incorporation

- Approval of Amended and Restated Articles of Incorporation
- Amend and restate articles to make them current
- As a follow up to revisions to Code of Regulations

CHHSM Code of Regulations

Let it be resolved:

We, the members of the Council for Health & Human Service Ministries, do hereby approve the Amended and Restated Articles of Incorporation of the Council for Health and Human Service Ministries as put forth in the materials provided prior to and at this meeting and authorize the President of CHHSM to execute and/or file such documents and take such other action as may be necessary to accomplish such amendment.

Be a Voice Advocacy Toolkit



With Rev. Elyse Berry, DMin
Associate for Advocacy & Leadership
Development, CHHSM

2020 CHHSM 82nd Annual Gathering: Justice and Grace –Together

Background: *why?*



The Council for Health &
Human Service Ministries

United Church of Christ



Together, We Create a **Just, Caring** and
Compassionate World.

[Learn How »](#)

Background: *with whom?*



The Advocacy Issues

January- Health Care for All

February- Affordable Housing & Homelessness

March- Reproductive Health Care

April- Children, Youth, and Families Services

May- Senior Services

June- Food Insecurity

July- Disability Services

August- Healthcare Access

September- Mental Health & Substance Use



Where to Find It

CHHSM Advocacy Center

📄 Advocacy Introduction


💖 Vol. 1: Healthcare for All

🏠 Vol. 2: Affordable Housing and Homelessness

🗳️ Our Faith, Our Vote




Download as a PDF 📄




Be a Voice:


A Faith-Based Advocacy Toolkit for Health & Human Services



This toolkit is co-authored by staff from the United Church of Christ's Council for Health and Human Service Ministries and Justice and Witness Ministries.



The Council for Health and Human Service Ministries
UNITED CHURCH OF CHRIST



📺 Introduction

The United Church of Christ's Council for Health and Human Service Ministries (CHHSM) and Justice and Witness Ministries (JWM) have partnered together to bring you this advocacy toolkit for the November 2020 election. The advocacy issues raised here stem from the variety of services CHHSM organizations provide across the country. They were also topics CHHSM's board voted on to guide the organization in how to [be a voice](#) for social justice. Each month from January-September 2020, a new advocacy issue will be added to the toolkit:

January- Health Care for All	June- Food Insecurity
February- Affordable Housing & Homelessness	July- Disability Services
March- Reproductive Healthcare	August- Healthcare Access
April- Children, Youth, and Families Services	September- Mental Health & Substance Use
May- Senior Services	

We recognize that this is not an all-inclusive list of the many advocacy areas within health and human services, yet we hope it will provide insight into the range of efforts important to the UCC.

🏥 A Note on Health Equity

Addressing these advocacy issues one at a time gives each topic the focused attention it needs. However, we understand these issues and others like them (ie: climate change and immigration reform) to intersect with and impact one another. We feel it is important to note that the services we are advocating for are connected to systemic problems and to the context in which they occur.

To this point, research shows that differences in community health can be traced to unequal economic and social conditions. Health inequities are rooted in past and current unjust policies. Yet as such, they can be changed. Creating health equity requires widening our understanding of health to include how a variety of factors, known as [social determinants of health](#), impact one's wellbeing and are shaped by the distribution of money, power, and resources. Examples include:

• Race	• Experience of discrimination	• Age
• Ethnicity	• Disability	• Environment
• Income	• Employment and working conditions	• Sexual orientation & gender identity
• Class	• Gender	• Sense of social inclusion
• Neighborhood	• Education	• Political empowerment.
• Housing		

Thus, for example, where you live, the quality of the education you receive, and experiences of racism can all contribute to your quality of health. This toolkit is written with the vision of health equity in mind- a vision which improves systemic conditions so that all people have the opportunity to attain their full health potential and where no one is kept from achieving this because of their social position or other socially determined circumstance.

To learn more about the UCC's stance and resources on health equity, please visit https://www.ucc.org/justice_health_health-equity_index.

Content



Topic



Story



Background



Current Context



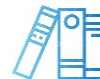
A Faith-based Response



Questions for Candidates



Social Media Samples



More Information



CHHSM Organizations



Where to Find Us

Starting with Stories

“

I do not know what I would do without the Salam Clinic,”

says M.R., a patient at one of the free health clinics run in partnership by local congregations, Deaconess Nurse Ministry, and physicians from the Islamic Foundation of St. Louis, MO.



“

Being in this program allowed me the time to move from being that ‘troubled child’ to a self-sufficient adult with people who cared about

me,” says J.T who took part in a permanent supportive housing program at Back Bay Mission.



Social Media Examples

Health Care for All

Patients over Profit.

As a community of faith,
the United Church of Christ
supports universal health care.

#BeAVoiceCHHSM #HealthcareForAll

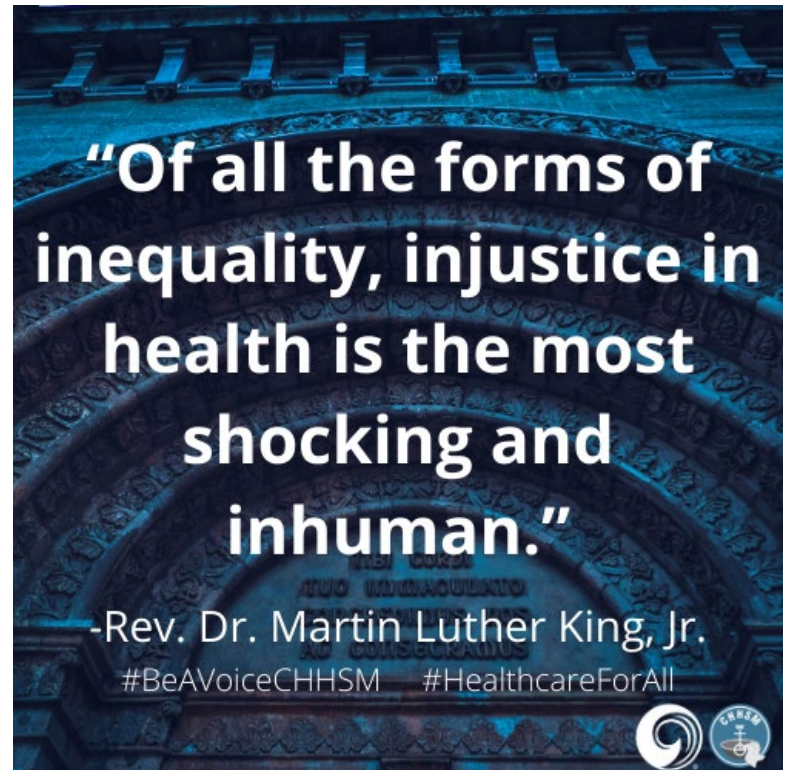


Let us pray, for health equity,

that all may share in abundant life
by creating just conditions in which
people live, work, grow, learn, and age.
God, grant us the courage to dismantle
the systems that prevent access to
and environments for health and
wholeness. Amplify our cry with yours
to be a voice for health care for all.

Amen.

#BeAVoiceCHHSM #HealthcareForAll



#BeAVoiceCHHSM #HealthCareForAll

Please join us!

#BeAVoiceCHHSM

Sign-up for our monthly newsletter, **Diakonie**, and get **Advocacy Alerts** as well as notice of when new toolkit content is available.



Find us online at:



chhsm.org/advocacy



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ucc.org/justice_advocacy_resources



facebook.com/JusticeAndWitnessMinistries/



https://twitter.com/justice_ucc

Board of Directors: 2020 Election

Election of 2020 Nominating Committee

Chair: Kyle Zanker

Members: Mike Brennan
Darlene Sowell
Perry Glenn
Peggy Mullan

Rev. Darrell Goodwin

Associate Conference Minister
*Iowa-Nebraska-South Dakota
Conferences, UCC*



Rev. Beth Long-Higgins

Executive Director, Ruth Frost Parker
Center for Abundant Aging
United Church Homes



Rev. Dr. Kirsten Peachey

Director, Faith and Health Partnerships

Co-Director, Center Faith & Community
Health Transformation

Advocate Aurora Health



Rev. Robert Symanski

Chaplain, Piedmont Crossing
*United Church Homes
and Services*



Re-Election of 2020 Board Members

Susan Sinderson

Executive Vice President/COO,
Embrace Living Communities



Installation of New Directors of CHHSM

- Darrell Goodwin
- Beth Long-Higgins
- Kirsten Peachey
- Susan Sinderson
- Robert Symanski

Covenant of Installation

Leader:

“Now there are varieties of gifts, but the same Spirit; and there are varieties of services, but the same Lord; and there are varieties of activities, but it is the same God who activates all of them in everyone. To each is given the manifestation of the spirit for the common good.”

1 Corinthians 12:4-7

Covenant of Installation

Leader:

Members of the Council for Health and Human Service Ministries, we celebrate the willingness of our new Board members to serve, and the Holy Spirit calls us to respond to the promise they have made. So let us stand as one community to affirm our intention to live and serve in covenant together.

All who are able please stand.

Covenant of Installation

All:

We rejoice in your commitment to us and to the healing and service ministry of Jesus Christ. We celebrate your leadership and promise to serve with you in faithfulness. We will honor your friendship and leadership as we share with you the challenges and joys of health and human service mission. May God bless our life together in the CHHSM community.

Affirmation

Leader:

On behalf of the member ministries of the Council for Health and Human Service Ministries of the United Church of Christ, I affirm and welcome you as Directors of CHHSM. Thank you for your willingness to serve in these important roles. We all look forward to the leadership you will give. Be assured of our respect, prayerful support and love. May God bless you and your ministries among us.

All:

Thanks be to God. Amen.

Introduction of 2020 Officers

Chair:	Abby Drane, Uspiritus
Vice Chair:	Michelle Just, Beatitudes Campus
Treasurer:	Jay Biere, Plymouth Place
At Large:	Stephanie Franklin, UCAN
At Large:	Monica Dawkins-Smith, First United Church, Bloomington

Recognition of Retiring Board Members

Rev. Bonnie Condon

Chris Cox

David Waltemeyer

Recognition of Attendees

**How many years have you been attending
Annual Gathering?**

Recognition of Retiring Executives

Michael Duffy

CEO/Administrator, Good Samaritan in Quincy

David Beck

President & CEO, Brewster Place

Joyce Alms-Ransford

Executive Director, Archway Housing & Services

Roger Meiller

Director of Religious Services & Church Relations, EHM Senior Solutions

Recognition of New Executives

Bert Papineau

Administrator, Good Samaritan Home Evansville

Joe Ewert

President & CEO Brewster Place

Jim Skogsbergh

President & CEO, Advocate Aurora Health

Recognition of Anniversaries

Advocate Trinity Hospital—125 years
Advocate Health Care

Embrace Living Communities—125 years

Hoyleton Youth and Family Ministries—125 years

Recognition of Anniversaries

New Samaritan Corporation—50 years

Plymouth Square—50 years
Retirement Housing Foundation

Recognition of Anniversaries

Advocate Health Care—25 years

Archway Housing & Services, Inc.

Archway Investment Corporation, Inc.—25 years

Saucony Meadows—25 years

Christian Concern Management and Development Corp

Bethel Greencastle South—25 years

Embrace Living Communities

Oak Meadows—25 years

Furnace Creek Apartments—25 years

Phoebe Ministries

Kindred Place at Annville—25 years

United Church of Christ Homes

Recognition of Anniversaries

Athena Gardens—25 years

United Church Homes Inc.

Brookside Community—25 years

United Church Homes Inc.

Corinthian Arbors—25 years

United Church Homes Inc.

Mill Run Place—25 years

United Church Homes Inc.

River's Landing—25 years

United Church Homes Inc.

Shawnee Springs—25 years

United Church Homes Inc.

In Memoriam

Rev. Ken Buckwald—Beatitudes Campus

Linda Listoe—RHF

Rev. Don Ellerman—Fairhaven

Dr. Culver H. "Bill" Nelson—Beatitudes Campus

Others Named and Unnamed



CHHSM Board Chair Report

Abby Drane



CHHSM President and CEO Report

Michael J. Readinger, MBA

Recognition of Staff

The CHHSM staff is comprised of 4 full-time employees:

- **Michael Readinger:** President/CEO
- **Rev. George R. Graham:** Vice President
- **Paula Barker:** Executive Assistant for Events and Administration
- **Rev. Elyse Berry, DMin:** Associate for Advocacy & Leadership Development

Plus...

- Independent contractors: **Rion Safier, Tyler Hoffman, Barb Powell & Peggy Mullan**
- CHHSM Scholar: **Essence Ellis**

Staff operate from the CHHSM corporate office located at the UCC Church House in Cleveland

2019 Annual Gathering in Chicago



2019 New Member: Isaiah 58 Ministries



Isaiah 58 Ministries meets the needs of low-income individuals in south St. Louis through direct services, including a food pantry, clothing closet, and utility assistance.

Individual Membership

- For individuals without a direct connection to a CHHSM member ministry
- \$100/year or \$250/3 years
- Many benefits, such as:
 - Member pricing for programs and events
 - CHHSM communications
 - Connection to CHHSM member ministries and advocacy efforts
 - Access to CHHSM Store Employee Perks Program
- Join online!
chhsm.org/about/become-a-member/individual

Become an **Individual Member**



An Individual Membership offers an opportunity for a renewed and continued connection to CHHSM, the national setting of the UCC and the wider Church.

About the Membership

Our Corporate Members have benefited from ready access to CHHSM's programs and services for years. Whether it is the area of leadership development; marketing and communications; organizational development; management, administration or operations; theological reflection; social media; governance education; or business development – CHHSM's consultants, Board and Staff are prepared to share their expertise wherever you are.

Individuals who may no longer have a direct connection within a Member organization, through our leadership initiatives, or by way of some other ministry intersection could also benefit from these competencies and expertise.

CHHSM Members Contribute:



the difference we make
when we come together!

Leadership Development: Nollau Leadership Institute



Nollau to You



Supported our Membership:



Legacy Fund
Scholarships

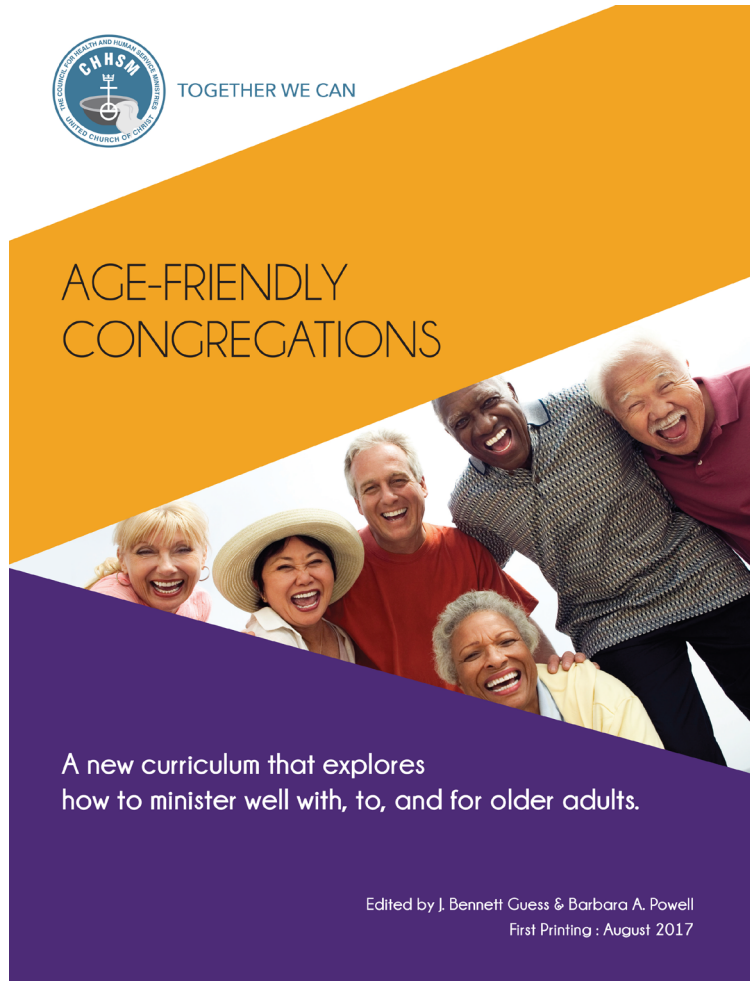
CHHSM: Creating a Caring World



CHHSM: Creating a Caring World



CHHSM: Creating a Caring World



Annual Report



Annual Report 2018
Together in Ministry »



The United Church of Christ's 441 health and human service ministries provide \$877 million in uncompensated, charitable care annually.

We Are CHHSM. A Passion-Driven Movement.

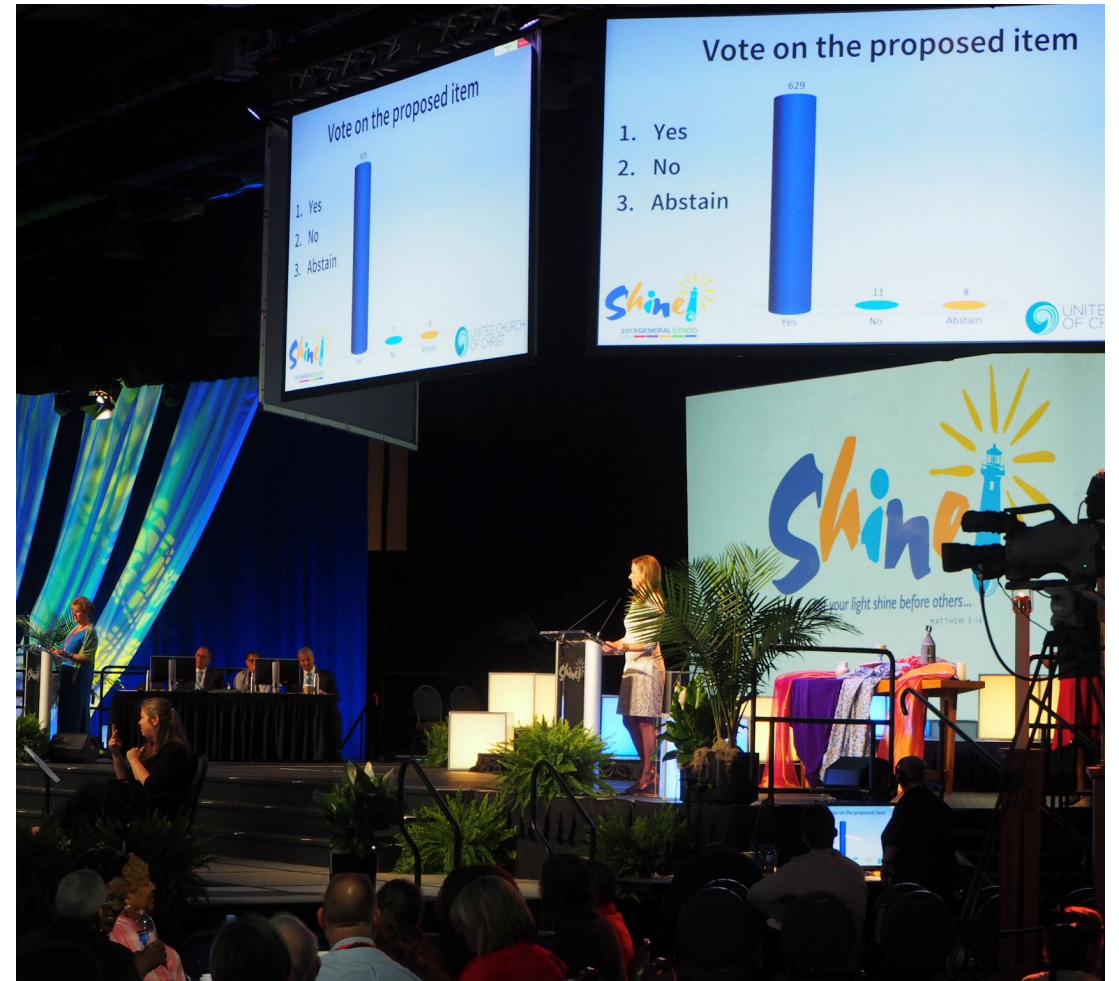
Together, we create a just, caring and compassionate world.



General Synod 2019



Opioid Crisis Resolution



Enhanced Staff Benefits



creating
a just world for all

Associate for Advocacy and Leadership Development



Advocacy Initiative



Increased Support for CHHSM Scholar

Essence L. Ellis

Yale Divinity School

Current CHHSM Scholar

Essence will receive her
M.Div. degree in May 2021



UCC Medical Debt Relief Initiative



**HELP ERASE
MEDICAL DEBT**



#GI~~VE~~INGTUESDAY

Generative Sessions



Vision Statement:

Together
we create a
just, caring, and
compassionate
world.





VISION 2030

Stay Connected with CHHSM

- Visit chhsm.org



- Like [CHHSM](https://www.facebook.com/CHHSM) on Facebook
- Join the Facebook [CHHSM Group](https://www.facebook.com/groups/CHHSMGroup)



Other Business

Member Questions and Feedback

Adjourn and Closing

Closing Benediction: Rev. Laverne Joseph